



City of South Lebanon

10 North High Street • South Lebanon, OH 45065 • Phone (513) 494-2296
www.southlebanonohio.org

The South Lebanon Utility Department is pleased to announce that starting October 3, 2022 we will offer our customers an online option for electronic billing and payment. Please visit our website www.southlebanonohio.org after October 3, 2022 to pay your bill online and sign-up for autopay, electronic billing, emails and/or text messages.

ACCOUNT NUMBER	BILL DATE	TOTAL AMOUNT DUE	DUE DATE	PAY THIS AMOUNT AFTER DUE DATE
101-999999-02	09/30/22	85.83	10/22/22	94.41

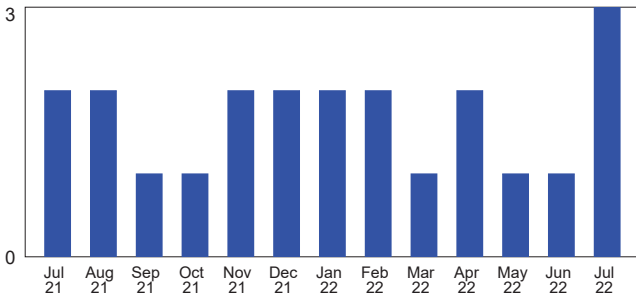
SERVICE	RATE CODE	TYPE OF READING	CURRENT READING	PREVIOUS READING	USAGE PER THOUSAND	UNIT OF MEASURE	CURRENT CHARGES
WATER	I	A	1714	1711	3	GAL	32.37
SEWER							34.43
GARBAGE							19.03

SERVICE ADDRESS: 999 SAMPLE AVE
SERVICE DATES: 08/19/22-09/20/22

ACCOUNT SUMMARY

Previous Balance	85.83
Net Payments	(85.83)
Balance Prior to this Billing	.00
Current Charges	85.83
Total Amount Due	85.83

WATER USAGE HISTORY PER THOUSAND GALLONS



Please return this portion with your payment



South Lebanon Utilities
 10 North High Street
 South Lebanon, OH 45065

Phone: (513) 494-2296
 Hours: Monday - Friday 8:00 a.m - 4:30 p.m.
 Email: utilities@southlebanonohio.org

SERVICE ADDRESS		ACCOUNT NUMBER
999 SAMPLE AVE		101-999999-02
DUE DATE	TOTAL AMOUNT DUE	AMOUNT ENCLOSED
10/22/22	85.83	

Make Check Payable To: South Lebanon Utilities
 Or pay your bills online at www.southlebanonohio.org

RETURN SERVICE REQUESTED

027628



CUSTOMER
 999 SAMPLE AVE
 SOUTH LEBANON, OH 45065

342

City of South Lebanon
 10 N High St
 South Lebanon, OH 45065



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CITY OF SOUTH LEBANON
UTILITY BILLING OFFICE HOURS:
8:00 A.M. TO 4:30 P.M. Monday – Friday
Closed on Saturday, Sunday, and Holidays
(513) 494-2296 Option 1

AFTER HOUR EMERGENCIES:

For water and sanitary sewer emergencies during regular business hours, contact the Utility Billing Office at (513) 494-2296.

For after hours emergencies, please dial (513) 695-2525 to contact Warren County Non-Emergency Dispatch.

PAYMENT INFORMATION:

Pay on-line: Payments may be made on-line at www.southlebanonohio.org. You can pay your bill by credit card or electronic check.

Payments may be made by mail:

South Lebanon Utilities
10 North High Street
South Lebanon, OH 45065
(allow 5-7 business days for payment to be received)

Depository Box: For your convenience, a 24 hour depository box is located on the Broadway side of the Municipal Building. The depository accepts payments 24 hours a day.

FEES:

All non-sufficient funds (NSF) returned items will be charged a \$35 fee to the account immediately.

BILL READ TYPES:

A = Actual Read E = Estimated Read

RATE CODES:

I = Inside Corporation Rate

O = Outside Corporation Rate

More information on rates is available on the city website at www.southlebanonohio.org.

Resources and Referrals for Trouble Paying Your Bill

Warren County Community Services (513) 695-2100

DELINQUENT ACCOUNTS:

Delinquent Notices: Delinquent notices will be mailed if the amount due on an account has not been paid in full by the due date. PLEASE DO NOT DISREGARD THIS NOTICE. FAILURE TO PAY PAST DUE BALANCES WITHIN FOURTEEN (14) DAYS OF THE DUE DATE WILL LEAD TO SERVICE DISCONNECTION. If you have paid the account, please call our office to verify the payment has been received.

Disconnection of Services: If service is disconnected for non-payment, the total account balance plus a \$50.00 reconnection fee will be required to reestablish service. Service reconnection hours are Monday – Friday between 8:00 a.m. and 3:30 p.m. excluding Holidays.

To avoid late charges of 10%, payment must be received in the Utility Billing Office by the due date. Failure to receive a bill does not waive the penalty.

CHECK FOR LEAKS:

Leaky toilets and faucets are the biggest cause for high bills. The most common source of leaks is the toilet. Check toilets for leaks by placing a few drops of food coloring in the tank. If after 15 minutes the dye appears in the bowl, the toilet has a leak and should be repaired.

CALL BEFORE YOU DIG

Avoid unnecessary costs from damaged utilities. Call the Ohio Underground Protection Service at 811 prior to any digging. For more information, visit: www.oups.org.

Are you moving? You must notify our office at least 3 working days before you want services to end. We will get a final reading of the meter and generate a final bill for the account. Final bills with a credit balance greater than \$10.00 will be refunded.

WATER QUALITY INFORMATION

The City of South Lebanon's Water Quality Report is available online at www.southlebanonohio.org.

To sign up for autopay, electronic billing, email and/or text notifications, please visit our website at www.southlebanonohio.org