

INFORMATION FOR RENTERS

- This program is to assist renters and landlords in Warren County with rental arrearages (back rent owed), future rent, utility arrearages (back utilities owed), and future utility payments.
- You must apply through the online portal found on this website to be considered for the program.
- If you do not have access to apply online, you may call Warren County Job and Family Services and request to complete your application with a Rental Assistance Caseworker via phone by calling 513-695-1420.
- The online portal allows you to upload documents and requested verifications to be included with your application. You may do so by taking a photo of your verification and uploading it or by selecting documents saved on your device and completing the upload process.
- If our agency needs additional information, please keep a look out for mail from Warren County Human Services, for any requests we may send out, or please check your online portal regularly to view any notifications you may have received.
- You cannot receive more than 15 months of assistance under this program.
- You may be required to complete a review every 3-months so please be aware of that requirement and follow all instructions.
- We will need information about your landlord to be able to process any rental payments.
- We will closely be monitoring fraudulent activity so please complete all applications with accurate information.